

## Parents questions:

### How do we place control over their internet access via their mobiles?

Most mobile operators will impose a degree of filtering automatically when they know the user is under 18. If you are on contract, a phone call by the account holder should be able to arrange this. On pay-as-you go the registered user of the mobile will probably need to request it, leaving the possibility that it may be quietly turned off again later. Currently, very few mobiles have in-built controls.

Copies of the comprehensive O2 guide to mobiles and the internet can be downloaded from the eSafety file area of [www.suttonlea.org/safety](http://www.suttonlea.org/safety)

### Some links for mobile safety:

**Vodafone** parent's site: <http://parents.vodafone.com>

**Orange** mobile safety site: <http://www1.orange.co.uk/safety>

**O<sup>2</sup>** – Protect our children: <http://protectourchildren.o2.co.uk>

**T-mobile:** <http://www.t-mobile.co.uk/help-and-advice/advice-for-parents/inappropriate-content>

**Virgin:** minimal advice online: call 0845 6000 789 to switch on parental control which blocks social networking sites and adult material

**Parental controls:** <http://www.ofcom.org.uk/consumer/2009/10/parental-controls-for-mobile-phones>

**General advice:** <http://www.phonebrain.org.uk>

### Facebook control over who's really a friend or not, and how info their is being accessed

Facebook change their privacy settings frequently, sometimes several times in a year, so it can be hard to keep up. This happened around a month ago and one of the easiest resources on maintaining your privacy settings can be seen in two video clips here, one basic, one more advanced:

<http://www.connectsafely.org/Safety-Advice-Articles/facebook-privacy-advice.html>

Once of the most recent and controversial issues is that Facebook now allows certain service providers extended access to your profile when you add one of their applications to your personal profile.

The key message is that "friends" are strangers unless the parents or carer are satisfied that they know enough about the individual. As strangers they should be treated accordingly.

If someone has created an account to impersonate or intimidate you, go to the impostor's profile and click "Report/block this person" at the bottom of the left column. Check the "Report this Person" box, choose "Fake Profile" as the reason, and add "Impersonating me or someone else"

### Links provided by Facebook:

Security: Hacked account: <http://www.facebook.com/help/?page=1011>

Password recovery: <http://www.facebook.com/reset.php>

Password recovery (no access to original email act.): <http://www.facebook.com/help/?page=1025>

General Facebook Security Info: <http://www.facebook.com/help/?search=security>

Securing your Facebook profile: <http://www.facebook.com/help/?page=768>

Someone is attacking or harassing me on the site: <http://www.facebook.com/help/?page=1020>